

Corrigendum - 5

Request for Proposal (RFP) for Procurement of Cyber Insurance Policy by NSIC Venture Capital Fund Limited (NVCFL) for SRI Fund

Tender No. NVCFL/Appoint-INSU/2022-23/131/Cyber

Reply to Queries raised by the bidders' is provided below:

SI No.	Queries from the Bidders	Reply by NVCFL			Reply by SVL- Tech platform for SRI Fund												
1	To provide Cyber Questionnaire	"Questionnaire A Cyber Questionnaire for NVCFL & Tech platform" is shared separately with the bidder who have raised query.															
2	Any claim / incident known or reported in last five years.	NIL as per Cyber Questionnaire provided.															
3	Turnover of the client.		As on 31st March 2021	As on 31st March 2022													
		NVCFL	NIL	INR 201.60 Lakhs													
		SRIFund	NIL	NIL													
4	Ransomware Questionnaire as enclosed	Questionnaire B- Ransomware Supplement for NVCFL & Tech platform" shared separately with the bidder who have raised query.															
5	<p>a. Either confirmation that RW Supplement represents control environment for all entities to be covered by policy</p> <p>OR</p> <p>b. If control environment is different across entities to be covered, then each differing environment will have to provide their own RW question supplement</p>	<p>There are 2 entities which will be covered i.e., NVCFL & Tech Platform for SRI Fund hosted on SBICAP Ventures Limited (SVL) Azure Cloud platform as an on-prem solution. "Questionnaire B- Ransomware Supplement for NVCFL & Tech platform" for the covered entities have been provided separately.</p> <p>Control environment is different across the entities to be covered. Details of differing environment has been provided in form of "Questionnaire A Cyber Questionnaire for NVCFL & Tech platform" and "Questionnaire B- Ransomware Supplement for NVCFL & Tech platform" shared separately with the bidder who have raised query.</p>															
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6	Details on 'minimum standard requirements' that all entities to be covered need to meet as part of integration. Copy of standards would be helpful.	Not applicable as of now			We follow SBI's 43 Points Checklist for Cloud Applications. Checklist shared separately with the bidder who have raised query.												

7	Either confirmation that RWQS completed by the insured represents control for acquired entity OR separate RWQS question supplement representing control status.	Please refer to the Questionnaire B- Ransomware Supplement for NVCFL & Tech platform" shared separately with the bidder who have raised query.																							
8	<p>Confirmation on System Interconnectivity: By System Interconnectivity we mean the following.</p> <p>System interconnectivity between the Insured's parent, non-insured subsidiaries, sister companies & JV entities (or entities to be covered) By system interconnectivity we mean sharing any of the following:</p> <ul style="list-style-type: none"> · Shared Folders · Active directory · Mail Systems · Security System · Network infrastructure · Web Domain · ERM or CRM type applications (e.g. SAP, Salesforce, etc.) · Common Datacenter · Common IT team managing multiple IT environment of group companies. · End user systems · Operational technology 	Not Applicable																							
9	<u>If there is system interconnectivity present, which entities have system interconnectivity. Please provide us with a list of entities having interconnectivity and what control is shared.</u>	Not Applicable																							
10	<p>Additional details for key controls:</p> <p>Details for each service account with Domain Admin rights as declared in Q12C of RW Questionnaire - Number of user accounts mentioned in 12(b) of RW Supplementary Questionnaire includes service accounts with DA privilege? If no, how many service accounts with DA privilege are there, we need the details of all those service accounts as per format mentioned below:</p>	<p>Not Applicable</p> <table border="1" data-bbox="1228 917 1986 1307"> <thead> <tr> <th>Username</th> <th>Purpose</th> <th>Why is Domain Admin Privilege required?</th> <th>Footprint of Account. (Used where)</th> <th>Login Type (Interactive / Non-Interactive)</th> <th>Compensating Controls (if any)</th> <th>Would Insured be able to remove 'Domain Admin' privilege for account? And by when?</th> </tr> </thead> <tbody> <tr> <td>schief</td> <td>to manage domain controller</td> <td>This is the first admin ID</td> <td>Only used for login</td> <td>Interactive</td> <td>NA</td> <td>NA</td> </tr> <tr> <td>Shield</td> <td>to manage domain controller</td> <td>This is the backup admin ID</td> <td>Only used for login</td> <td>Interactive</td> <td>NA</td> <td>NA</td> </tr> </tbody> </table>			Username	Purpose	Why is Domain Admin Privilege required?	Footprint of Account. (Used where)	Login Type (Interactive / Non-Interactive)	Compensating Controls (if any)	Would Insured be able to remove 'Domain Admin' privilege for account? And by when?	schief	to manage domain controller	This is the first admin ID	Only used for login	Interactive	NA	NA	Shield	to manage domain controller	This is the backup admin ID	Only used for login	Interactive	NA	NA
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11	Details for remote connectivity and multi-factor authentication:	<table border="1" data-bbox="630 1323 1186 1427"> <thead> <tr> <th colspan="3">For NVCFL</th> </tr> <tr> <th>Remote Connectivity Type</th> <th>MFA in Place? (Yes / No)</th> <th>What is 2nd factor in use?</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> <p>Tech Platform for SRI Fund</p>			For NVCFL			Remote Connectivity Type	MFA in Place? (Yes / No)	What is 2nd factor in use?															
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12	Details for EDR: <ul style="list-style-type: none"> What EDR is in use? Please provide product link + modules implemented What is coverage of EDR (Workstations, Servers, Cloud, etc) Who performs review of EDR logs and at what frequency? Is EDR implemented in block mode with tamperproof installation? 	No for all	EDR Not Installed so far. Already in plan for Q3SVL																																																			
13	Copy of executive summary for penetration testing (provided penetration testing was comprehensive & clean): pls confirm	No																																																				
	A. Test conducted in last 6 months	NA	Quarterly																																																			
	B. Test conducted by qualified resource ideally CREST certified company	NA	PWC																																																			
	C. Coverage includes of test includes	NA	All local Ips																																																			

	1. Network layer pen test + application layer pen test	No	Vulnerability Assessment
	2. Network pen test includes all public IP addresses that are accessible over internet (This would include and not limited to below examples)	No	Vulnerability Assessment
	Production systems	NA	Vulnerability Assessment
	DR systems	NA	Vulnerability Assessment
	Development / Test / UAT / Staging / Other non-production environments	NA	Vulnerability Assessment
	Branch IP addresses (if any)	NA	Vulnerability Assessment
	D. Outcome of test confirms: No issues identified with rating of 'Critical' / 'High'	NA	Depends upon the criticality the mitigation is done.
14	PSU General Insurers are exempted for Solvency disqualifications as per Memorandum attached. Kindly consider.	Public Sector General Insurance Companies (PSGICs) will be allowed to participate. Refer Office memorandum number F.No - EG-14017/64/2020-InsII issued by Government of India, Ministry of Finance, Department of Financial Services.	
15	In eligibility criteria matrix "Business from the desired line of business" is mentioned as INR 3000 Cr which is not applicable to any Indian Insurer. Kindly waive.	Kindly refer Corrigendum 4	
16	Operations of the proposer are in India, Worldwide Territory/Jurisdiction is not clear. Please clarify.	Proposer's operations are in India; coverage to include the Territory and Jurisdiction as Worldwide	
17	Civil Fines, Penalties Punitive and Exemplary Damages coverage is exclusion per-se. Kindly comment.	Definition of Loss to include Civil, Fines and Penalties including Punitive and Exemplary damages	
18	Clarify nature of Outsourcer's liability applicable to the coverage.	Outsourcer means a natural person or entity which collects or processes Personal Information or Corporate Information on behalf of the Insured, whether based on an express contractual agreement or under a legal requirement.	
19	PCI and ISO certificate if held by the insured	Not available for NVCFL; ISO certificate available for NSIC	Not Applicable for Tech Platform for SRI Fund;
20	It is a Fresh/ Renewal Proposal	It is a Fresh Proposal	
21	BCP & IT security plan	Not available for NVCFL	For SVL - shared separately with the bidder who have raised query.
22	Claim history for last 3yrs and any known loss or pending litigation	NIL claims as it's a fresh proposal	

-sd-
General Manager
NVCFL Limited